

# CLS Accreditation Survey 2011

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## Another Great CARF Accreditation Survey!

Thanks to all of you who helped make our CARF Accreditation Survey go so smoothly and successfully last week. Although the surveyors are not allowed to tell us our official results until the report is finalized, it looks very promising that we will again be accredited for a full three-year term. The surveyors were very impressed with what they saw at CLS, and had great feedback about our dedicated employees, beautiful and personalized homes, creative supports, and the innovative projects we are embarking on, such as the vocational revitalization.

The official results of our survey, including the recommendations we received about how to improve our services and supports, and positive feedback about the organization, will be sent to us in about six weeks. At that time we will make the report available to everyone on the website, and also send out a summary of the report.

With another accreditation survey successfully completed, we can now return our focus to the important work of ensuring that CLS continues to thrive and grow; to be a place where individuals and their families can expect quality, person-centred supports; and employees are challenged and excited by their jobs. It takes the creativity, commitment and enthusiasm of everyone at CLS to make it the great organization that it is. Thanks again for everyone's hard work during the survey, and every day.

**Theresa Huntly**  
Director of Quality and Innovation