



# Resolving Our Differences

## Project Update

Newsletter #2  
September 2003

I am very excited about the dispute resolution project currently underway at CLS. Terry Neiman has been out and about meeting with individuals, families and employees. Through listening to your stories he is getting acquainted with who we are, what we do and what are the challenges we face in our relationships with each other.

I had the opportunity to meet with Terry recently and I realized that this is not simply a project with a beginning and an end, with different phases, with goals and strategies. It is much more. Through this process I have done some self-reflection and am learning that I need to change things that I do. I am committed to do this

because my relationship with each one of you is important to me.

I want to encourage you all to participate in the process. Terry is interested in talking to as many people as possible and I encourage you to call him (604-266-7227) if you would like to be involved.

The next stage of the process is to bring together groups of people for dialogue and to begin drafting up the approach we take that will include communication, training, and implementation.

This is a very important step in the life of CLS and for all of us. I am looking forward to working with you all.

Ken Pook  
Executive Director